The Feedback Lab Program Terms of Use and Notices

Terms of Use and Notices ("Agreement")
AGREEMENT BETWEEN YOU AND MICROSOFT CORPORATION OR ONE OF ITS AFFILIATES

DESCRIPTION OF THE FEEDBACK LAB PROGRAM.
The Feedback Lab Program is a voluntary participant-based project which will gather information about computer use in the home. The information collected is intended to allow Microsoft to identify how its future products may better serve you, our customer. You can find out more about what information will be collected and why, by going to the Feedback Lab Program website (www.thefeedbacklab.com).

The Feedback Lab Program is comprised of various Web sites, servers, applications, and other services operated by Microsoft or its affiliates (collectively, the "Program Services").

COLLECTION OF YOUR INFORMATION.
We will collect personal information if you choose to participate in the Feedback Lab Program. The personal information we collect may include your name, gender, e-mail address, city, and ZIP code. In addition, we will collect and store your survey responses. If you choose to participate in the automated feedback program of the Feedback Lab Program, information about your software and your computer will be recorded and sent back to Microsoft, and you will automatically participate in the following two programs:

• Office Customer Experience Improvement Program (CEIP).
  o More information about this program is available in the applicable Office privacy statement. The Office 2010 privacy statement can be found here. The Office 2013 privacy statement can be found here. Please see below for more information.
• Windows Customer Experience Improvement Program (CEIP).
  o More information about this program can be found in the Windows 8 and Windows 7 privacy statements. Please see below for additional information.

In addition to the privacy disclosures for Office 2013, Office 2010, Windows 8, and Windows 7 contained in each of their respective privacy statements (links above), please note that your survey responses and any automated feedback will be associated with your personal information. If you choose to participate in the automated feedback program of the Feedback Lab Program, the CEIP data we collect while you are in the automated feedback program will be associated with the personal information we collect from you through the Feedback Lab Program.

ACCEPTING THE TERMS OF THIS AGREEMENT.
This Agreement constitutes a legal agreement between you ("Program Participant") and Microsoft. The Program Services are offered to you conditioned on your acceptance without modification of this Agreement. Your use of the Program Services constitutes your agreement to all such terms, conditions, and notices.

Portions of the Program Services may be governed by guidelines, rules, notices and other terms and conditions ("Additional Terms") posted at the Feedback Lab Program Site. All such Additional Terms are hereby incorporated by reference into this Agreement. In the event of a conflict between the Additional Terms and this Agreement, this Agreement shall control. However, the Feedback Lab Program Privacy Statement, discussed in the Privacy and Personal Information section below supersedes any conflicting language in this Agreement and in the Additional Terms published on the Feedback Lab Program Site. The Program Services are offered to you conditioned on your acceptance without modification of the Additional Terms contained herein and as posted at the Feedback Lab Program Site. Your use of the Program Services constitutes your agreement to the Additional Terms.
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AUTOMATIC UPDATES.
The Microsoft Feedback Lab software occasionally checks online to ensure that you are running the most current version of the software and automatically installs an upgrade if a newer version is available.

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GENERAL

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